

Bartender

Position Purpose

The Bartender is responsible for the unparalleled dining experience to guests. Job duties include but are not limited to the set-up of bars; i.e. polish glassware, set-up all alcohol for daily service and various events to include weddings, receptions, dinners, as well as corporate events.

Essential Functions - What will you be doing?

- Respond to guest requests in a timely, friendly and efficient manner
- Ensure extensive knowledge of food, menu and restaurant promotions and specials
- Take guest food and/or beverage orders and input orders in appropriate point-of-sale system
- Retrieve and deliver food and beverage orders in a timely manner
- Ensure guest satisfaction throughout the meal service
- Serve alcoholic/non-alcoholic beverages in accordance with federal, state, local and company regulations
- Maintain all facets for service at the bar and cocktail tables including side work duties by upkeep of the restaurant
- Listening to, and acts expeditiously on comments, criticisms, and feedback from guests, and coworkers to gain an understanding of areas of strengths and opportunities to improve personal and restaurant performance

What are we looking for?

Ideal Candidate will Possess:

- Extensive knowledge of local products such as produce and seafood, farms, and farmers
- Ability to clearly communicate both verbally and written. Must be able to read, write and speak the English language sufficient to understand menus, special promotions, record orders, answer the phone and communicate with coworkers and guests
- Ability to present and converse the menu, restaurant concept, and memorize daily specials in an eloquent manor as well as delivering the highest standards of service in a busy and fast paced environment while demonstrating compassion and creating exceptional customer relations
- Extensive knowledge of wine, cocktails, and beverage including grape varietals, wine regions of the world, 7 spirits, and wine and food paring including proper wine service

- Must maintain a professional and positive demeanor in all situations with high character standards with the ability to resolve guest complaints
- High school or equivalent education preferred

Physical Requirements

Ability to continuously walk and/or stand, move up and down multiple flights of stairs and transport items (such as glassware, and dishes, beverages) weighing up to 40 lbs. continuously, and also lift items above the shoulders throughout the duration of a possible 8-hour shift on a regular basis

Able to work in all inclement weather such as in the sun, wind and or rain

Willingness to maintain a neat, clean and well-groomed appearance (specific standards available)